

# Rates and Fees

Effective from 1<sup>st</sup> August, 2025



**Care Management and Package Management** are a compulsory part of your **Home Care Package**, which includes a **care assessment and planning** by a **dedicated Home Care Coordinator**.

#### This Service Includes:

- Dedicated Home Care Coordinator
- Coordination of care and services
- Individualised care planning and reviews
- Fully trained staff
- Monthly financial statements
- Regular focus groups held at Glynde/ Hope Valley
- Compliance with Aged Care Quality and Safety Standards

#### Lutheran Homes Group – Managed (Current and New Consumers)

PER DAY	PACKAGE MANAGEMENT	CARE MANAGEMENT
Level 1	\$3.38	\$4.50
Level 2	\$6.68	\$8.91
Level 3	\$14.54	\$19.39
Level 4	\$22.04	\$29.39

#### Self-Managed (Self-Managing Consumers who commenced prior to 1 July 2023)

PER DAY	PACKAGE MANAGEMENT	CARE MANAGEMENT
Level 1	\$3.38	\$3.60
Level 2	\$6.68	\$7.13
Level 3	\$14.54	\$15.51
Level 4	\$22.04	\$23.51

\*As of 1st July 2023, Lutheran Homes Group has ceased new 'Self-Managed' Consumers

## Personal Support

Personal Support services are provided by our Home Care staff, unless otherwise agreed.

### Services Include:

- Personal care
- Personal grooming
- Assistance with showering
- Assistance dressing/undressing
- Meal preparation/support
- Wellbeing visit
- Transport

SUPPORT WORKER	MON-FRI 6AM – 8PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$90	\$118	\$146	\$159	\$118
30 min Rate	\$60	\$79	\$97	\$106	\$79

- A transport fee of \$1 per km will be charged for mileage conducted during visits

## Medication Support

Medication Support is provided by our Home Care staff, unless otherwise agreed.

### Services Include:

- Medication administration
- Medication prompt service
- Medication review

SUPPORT WORKER	MON-FRI 6AM – 8PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Fixed rate	\$37	\$49	\$60	\$67	\$49

- An assessment conducted by a Registered Nurse is required for initial and ongoing services

## Domestic and Cleaning Support

We have a dedicated team of domestic and cleaning staff that are able to support you with the following services.

### Services Include:

- Light dusting
- Vacuuming
- Sweeping
- Mopping
- Wiping of surfaces
- Laundry and ironing
- Bed and linen changes
- Cupboard and pantry cleaning

SUPPORT WORKER	MON-FRI 8AM – 5PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$86				As agreed upon
30 min Rate	\$59				As agreed upon

- Services are provided by our cleaning or domestic staff
- Additional cleaning services can be requested and individually agreed upon
- Fees for domestic services provided outside of standard business hours will be applied at the equivalent personal support rate

## Home and Gardening Maintenance

We have an internal and external network of compliant providers of gardening and minor home maintenance.

### Services Include:

- Lawn mowing
- Weeding and pruning
- Minor home maintenance
- Gutter cleaning

	MON-FRI 8AM – 5PM
Hourly Rate	\$86
30 min rate	\$58

- Not available on weekends, public holidays or after hours

## Allied Health and Therapy Services

We provide a variety of Allied Health and Therapy services internally, the following rates apply to our staff delivering these services.

	OCCUPATIONAL THERAPIST	PHYSIOTHERAPIST	DIETITIAN	ALLIED HEALTH ASSISTANT
Hourly Rate	\$148	\$144	\$148	\$90
30 min rate	\$98	\$96	\$98	\$60

- Additional charge rates apply for documentation to be completed by a Occupational Therapist, Physiotherapist, or Dietitian. This is charged at \$24 per 10 minutes
- We have a list of brokered services providers who are able to deliver additional Allied Health and Therapy services including; Podiatry, Speech Pathology, Dietetics, and Exercise Physiology

## Health and Wellness Groups

	PER SESSION
Exercise Group - Day Therapy Center (Glynde)	As per 'Day Therapy Center' fee schedule
Exercise Group - Movers Group (Hope Valley)	\$21
Exercise Group - Brain Gym (Hope Valley)	\$40
Exercise Group - Parkinson's Group (Hope Valley)	\$50
Out to Lunch (Glynde and Hope Valley)	As per 'Out to Lunch' schedule
Bus Trips < 3 hours	\$62
Bus Trips > 3 hours	\$125
Social Groups	\$21

- Each consumer attending an exercise group is required to undertake an assessment with an Occupational Therapist or Physiotherapist prior to the commencement of a group to determine suitability of the group and assist with the development of consumer goals

## Nursing Services

Nursing Services are delivered by our Registered Nurses and Enrolled Nurses.

### Services Include:

- Wound care
- continence management
- Catheter care
- Pain assessment
- Blood pressure monitoring
- Holistic health assessment and reviews
- Management of chronic conditions

	MON-FRI 7AM – 5PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$142	\$184	\$226	\$248	\$184
30 min Rate	\$94	\$123	\$151	\$165	\$123

- Does not include wound and continence care related products, these are charged separately
- Additional charge rates apply for documentation and follow up – these are charged at the Monday to Friday hourly rate of pay

## Respite/Social Support

Respite and social support services are provided by our Home Care staff, unless otherwise agreed.

### Services Include:

- Social support in your home
- Social support in the community
- Support to attend a LHG social experience

SUPPORT WORKER	MON-FRI 6AM – 8PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$87	\$113	\$140	\$153	\$113
30 min Rate	\$58	\$76	\$93	\$102	\$76

### Cancellation Policy:

- The notice period for cancellations is 24 hours unless otherwise stated. The cancellation cost is the full cost of the scheduled service.

### Brokered Service:

- Lutheran Homes Group has variety of compliant brokered services providers. If you would like to receive a service not listed, or service through an external provider, Lutheran Homes Group will endeavor to complete a Brokerage Agreement to support your assessed care need.