

South Australia

Frequently Asked Questions



Are pets allowed in retirement living villages?

Lutheran Homes Group has a no-pet policy at each of our locations in South Australia

Do I own my home and are rentals available?

Lutheran Homes Group will own the building and unit. You sign an agreement for a licence to occupy your home and live there as long as you are independent. We do not offer rentals.

Do you provide maintenance and gardening for Retirement Living Units?

Lutheran Homes Group gardeners maintain all of the communal gardens and residents' front gardens. We also provide maintenance for the structure of your unit.

Residents maintain the back yards of their units. If you need assistance with this however, it can be arranged through our Support at Home or Assist services.

Can you provide maintenance and gardening for my personal needs?

Lutheran Homes Group offers a program called LHG Assist, which is a fee for service offering. These services are arranged and carried out by qualified Lutheran Homes Group employees.

What is the entry age to your retirement villages and can I still work?

Lutheran Homes Group requires that anyone entering our retirement village be over 65 and no longer working full-time. However, you can work part-time and/or volunteer

Can I get support with domestic assistance and care?

Lutheran Homes Group is an approved Support at Home provider for people with a government-funded Support at Home Package, including support for self-funded retirees. We can also provide this assistance on a fee for service basis.

How do I register my interest or find out if you have any vacancies?

Please call our Retirement Living Team on **1300 320 505** or send an enquiry via the **Contact Us** section of our website and we will get back to you.

Victoria

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How do I register my interest or find out if you have any vacancies?

If you would like to enquire about our Horsham village, please call our Retirement Living Team on 03 5382 0034.

If you would like to enquire about our Hamilton village, please call our Retirement Living Team on 03 5571 0444.

If you would like to enquire about our Mildura village, please call our Retirement Living Team on 03 5021 1077.

Alternatively you can send an enquiry via the **Contact Us** section of our website and we'll get back to you.

For all enquiries relating to South Australia, please call our Support Office on **1300 320 505**.